

| NIS | Reference | | | | | | Indicator | Lead Directorate | 2007-08 Outturn | 2008-09 Target | Latest Outturn | Activity Reported | RAG rating | Direction of Travel |
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| 1 | Yes | 63 | Yes | | | | % of people who believe people from different backgrounds get on well together in their local area | Deputy Chief Executive | 73% (2006) | 77.8% (2010-11) | | Recently we have supported the setting up of 2 community associations: Mayalee and Polish. We are in the process of supporting a third. | G | |
| 2 | | | | | | | % of people who feel that they belong to their neighbourhood | Deputy Chief Executive | | Establish baseline | | We are in the process of organising a local social cohesion forum. | G | |
| 3 | | | Yes | | | | Civic participation in the local area | Deputy Chief Executive | | Establish baseline | | No activity reported | R | |
| 4 | Yes | 61 | Yes | | | | % of people who feel they can influence decisions in their locality | Regeneration | 29% (06/07) | >29% | | Current Progress :- Parish Councils – Democracy First project funded through LPSA2 funding – leaflets distributed with Herefordshire Matters in June to inform residents of the role of Parish Councils, how they could get involved and find out more information. Post Offices – Action Plan agreed by Cabinet on 10th July on how to respond to the forthcoming announcement on post office closures. Removal of telephone boxes – publicity organised by the Council to raise awareness with local communities and also mechanism put in place to co-ordinate consultation responses. Support for the development and implementation of Parish Plans – reduced development support work due to lack of funding for Community First. Implementation supported through LPSA2 funding – 7 projects being progressed. | G | |
| 6 | Yes | 62 | | | | | Participation in regular volunteering | Regeneration | | Establish baseline | | The Herefordshire Community Development Partnership are supporting the development and implementation of the Local Compact Volunteering Code of Good Practice. The HCDP are to ensure that a robust volunteering infrastructure is available and promoted locally by raising awareness and understanding of what volunteering is and promote mutual benefits and the value of volunteering to the individual, community and organisation. | G | |
| 9 | Yes | | Yes | | | | Use of public libraries | Environment & Culture | | 3% point improvement by 2010-11 | | Bookstart for babies and pre school children - 65 certificates handed out in April, May & June. Summer reading challenge for children – Reading Challenge and Team Read launched. Book Festival – 30 schools participated. First friends of Ross library meeting June Year of Reading – monthly programme of activities underway Enhanced Home Delivery Library Service – draft criteria under discussion with Adult Social Care. | A | |

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| 11 | Yes | | | | | | Engagement in the arts | Environment & Culture | | 3.1% point improvement by 2010-11 | | h.art guide & other promotional print ready end July. Tenders received from artists for Art of Life – pilot project in Canal Road Day centre to deliver arts activity as part of social care re-ablement programme. | A | |
| 17 | Yes | 43 | Yes | | | | Perceptions of anti-social behaviour | Environment & Culture | 27% (baseline) | 32% (2010-11) | | A multi-agency tasking and coordination group meets fortnightly to share intelligence information and use shared resources to target identified hot-spots. The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns. | A | |
| 19 | Yes | 36 | | | | | Rate of proven re-offending by young offenders | Children & Young People | N/A | Establish baseline | No Data | There has been a delay in setting the targets for this indicator, as we have been waiting for notification of the baseline from the Youth Justice Board. This has now been confirmed as the January to March 2005 cohort. Targets against this baseline will be set in October, and the first set of re-offending data for Quarter 1 will be available in November 2008. Work is ongoing to focus on the small cohort of young people who re-offend, particularly those on community penalties. The latter area will be the subject to a benchmarking exercise with other Youth Offending Services. | G | |
| 21 | | | Yes | | | | Dealing with local concerns about antisocial behaviour and crime by the local council and police | Environment & Culture | | Establish baseline | | A multi-agency tasking and coordination group meets fortnightly to share intelligence information and use shared resources to target identified hot-spots. The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns. | G | |
| 30 | Yes | | | | | | Re-offending rate of prolific and priority offenders | Regeneration | 20.70% | 19% reduction | | No activity reported. | R | |
| 39 | Yes (Local) | | | | | | Alcohol-harm related hospital admission rates per 100,000 | Regeneration | 294 | 295 | | No activity reported. | R | |
| 40 | Yes | | | | | | Drug users in effective treatment | Regeneration | 494 | 504 | | No activity reported. | R | |
| 43 | | | | | | | Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody | Children & Young People | 2% | <5% | 1% | Only one custodial sentence was imposed in Herefordshire during the reporting period. | G | △ |

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| 45 | | | | | | 3080 YJ | Young offenders' engagement in suitable education, employment or training | Children & Young People | 74.1% | 95% | 89.60% | This target is set nationally and applies to all Youth Offending Services. Although we are currently below the target after the first quarter, it is a significant improvement on the 2007/2008 outturn and Herefordshire is above other areas in its statistical neighbour group in terms of its trajectory to achieve the target by March 2009. | A | △ |
| 46 | | | | | | | Young offenders access to suitable accommodation | Children & Young People | 98% | 95% | 98% | | G | ◁▷ |
| 47 | Yes | 52 | Yes | 99a | | | People killed or seriously injured in road traffic accidents | Regeneration | 133 (2007) | 129 (2008) | 36 (January to June) | Compared with 43 for the same period last year | G | △ |
| 48 | | | | 99b | | | Children killed or seriously injured in road traffic accidents | Regeneration | 11 (2007) | 11 (2008) | 4 (January to June) | Compared with 5 for the same period last year | G | △ |
| 111 | | | | | | | First time entrants to the Youth Justice System aged 10 – 17 | Children & Young People | 290 | 282 | 69 | | G | △ |
| | | | | 99c | | | The number of people slightly injured in road traffic collisions | Regeneration | 713 | <713 | 301 | Compared with 194 for the same period last year. | R | ▽ |
| | | | | 126 | | | Domestic burglaries per year, per 1,000 households in the Local Authority area | Regeneration | 3.9 | <3.9 | 0.9 | Compared to 0.9 for the same period last year. | A | ◁▷ |
| | | | | 127a | | | Violent crime per year, per 1,000 population in the Local Authority area | Regeneration | 15.6 | <15.6 | 3.7 | Compared to 4.7 for the same period last year. | G | △ |
| | | | | 127b | | | Robberies per year, per 1,000 population in the Local Authority area | Regeneration | 0.2 | <0.2 | 0.1 | Compared to 0.1 for the same period last year. | A | ◁▷ |
| | | | | 128 | | | The number of vehicle crimes per year, per 1,000 population in the Local Authority area | Regeneration | 5 | <5 | 1.2 | Compared to 1.3 for the same period last year. | G | △ |
| | | 42c | | | | | Overall crime numbers | Regeneration | 11,172 | <11,172 | 3,850 | | A | ◁▷ |
| | | 43a | | | | | Perception of speeding traffic as a problem in your local area | Regeneration | 74% | <76% | | No activity reported | R | |
| | | 44 | | | | | Fear of crime as measured through the new Place Survey | Regeneration | | Establish baseline | | No activity reported | R | |

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| | | | | | | 1042YJ | Substance Misuse: the proportion of young people with identified substance misuse needs who receive specialist assessment within 5 working days and, following the assessment, access the early intervention and treatment services they require within 10 working days (Substance Misuse Assessment) | Regeneration | 100% | To meet or exceed 95% | 100% received assessments and interventions (15/15) | Outturn data is for period Q1 to 30 June 08. On course to meet target | G | △ |
| | | | | 165 | | | The percentage of pedestrian crossings with facilities for disabled people, as a proportion of all crossings in the Local Authority area | Environment & Culture | 92% | 100% | 94% | | A | △ |
| | | | | 215a | | | The average number of days taken to repair a street lighting fault, which is under the control of the Local Authority | Environment & Culture | 6.61 days | 6.61 days | 2.45 days | Compared with 2.79 days for the same period last year. | G | △ |
| | | | | 215b | | | The average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator (DNO) | Environment & Culture | 9.5 days | 9.5 days | 19.2 days | | R | ▽ |
| | | | | 218a | | | The percentage of new reports of abandoned vehicles investigated within 24 hours of notification | Environment & Culture | 94.74% | 94.74% | 100% | | G | △ |
| | | | | 218b | | | The percentage of abandoned vehicles removed within 24 hours from the point at which the Local Authority is legally entitled to remove the vehicle | Environment & Culture | 97.83% | 97.83% | 100% | | G | △ |
| | | | | 2a | | | The level of the Equality Standard for local government to which the Local Authority conforms in respect of gender, race and disability | Deputy Chief Executive | 3 | 3 | 3 | We have declared at level 3 of the Equality Standard subject to external verification in Oct /Nov. The standard is in the process of changing to the Equality Framework that will be introduced in April 2009. | G | ◁▷ |

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| | | | | 2b | | | The quality of an Authority's Race Equality Scheme (RES) and the improvements resulting from its application | Deputy Chief Executive | 78% | 85% | 78% | The RES has been reviewed and is in place. Progress towards targets is adequate. | A | ◁▷ |
| | | | | 175 | | | The percentage of racial incidents reported to the Local Authority that resulted in further action | Deputy Chief Executive | 100% | 100% | 100% | All incidents, comments and complaints result in further action. | G | △ |
| | | 37 | | | | | Percentage of young people undertaking some kind of volunteering after school | Children & Young People | 35% | 35% | No Data | Survey will be undertaken in October 2008 - results available in January 2009. | A | |